



SERVICE FULFILLMENT, PROVISIONING, AND NETWORK AUTOMATION

Does Your Legacy Provisioning System Keep Up With Your Customers' Needs?

As revenues continue to shrink in consumer and business segments, how can operators exploit increasing FTTx and 4G/5G fixed wireless access (FWA) connectivity needs to quickly rollout out new products and services to their subscribers? With FWA services accounting for 90 percent of net broadband additions in the US in 2022, a new provisioning approach is needed to prevent your legacy systems from holding you back.

While there are various operational support system (OSS) vendors to choose from, the difference starts to emerge when you look more closely at factors like adding new network equipment, products for your customers, and new integrations to your B/OSS environment. While most vendor solutions offer stock network adapters and customized workflows which involve a high degree of professional services, only Incognito Software Systems offers service fulfillment, provisioning, and network automation for any access network using our productized, cloud-native platform with unmatched features, economics, and flexibility. This guide compares Incognito's solution with other options to make the evaluation process easier.

Legacy provisioning solutions

Hard-coded network adapters and controllers.

Business impact:

- Increased IT costs
- Services to retrofit new products

What's needed:

Get "codeless" and standards-based.

Technology silos and fragmented processes.

Business impact:

Delayed time to market and higher OpEx

What's needed:

Access network and technology agnostic.

What Incognito offers

Configurability using Business Rules Editor, Service Catalog, and more. Our award-winning TM Forum Open Digital Architecture (ODA) approach leverages certified open APIs and a future-proofed platform to augment service assurance and supports closed-loop automation processes.

Over 30 years of network integration experience in xPON fiber, DOCSIS, and fixed wireless access, as well as network automation and service management. Incognito also offers pre-integrated modules for device provisioning, DHCP, and IP address management.

Legacy provisioning solutions

Minimal support for wholesale service delivery or B2B services beyond connectivity.

Business impact:

- Separate business processes for similar connectivity
- Higher CapEx

What's needed:

Any-business model support

Application outages and limitations in scaling.

Business impact:

- SLA violations
- Slow to on-board new customers

What's needed:

High availability

Increasing service fees and missed deadlines

Business impact:

- ROI not achieved
- No competitive advantage

What's needed:

On-time implementation and delivery

What Incognito offers

Centralized platform for B2C, B2B, B2B2X, and neutral networks service delivery. Incognito also uses multi-tenancy to minimize infrastructure and operational needs in serving customers.

Redundant production deployments to ensure no downtime. Ease-in maintenance windows to ensure platform reliability as your network grows.

Track record of successful OSS projects with operators worldwide spanning any access technology and subscriber volumes – for greenfield and brownfield deployments.

Why Choose Incognito?

Incognito Software Systems is a leader in service fulfillment, provisioning, and network automation and has a proven track record with solution replacements, including projects at large Tier 1 operators. Speed time to market, streamline operations, scale your network, and future-proof your service provisioning processes with Incognito. To schedule a personalized demo, visit our website at, www.incognito.com/contact/